

European Social Dialogue Committee for Central Government Administrations

**EU PROJECT
FOR A QUALITY SERVICE FOR VULNERABLE PEOPLE
Final Conference – Paris, 6 and 7 November 2014
Conference Center Pierre Mendès France
139 Rue de Bercy, 75012 Paris**

Agenda

Thursday 6 November, Day 1

Time	Sessions
09:00- 09:30	Registration
09:30 – 10:30	<ul style="list-style-type: none"> ✦ 9:30 - Welcome, organisational details for the seminar by the representative of EUPAE, Mr. Thierry Le Goff, Director, Deputy to the Director General, Directorate General for Public Administration and Civil Service, France ✦ 9:40 - Ms Marilyse Lebranchu, Minister for Decentralisation and Civil service, France) ✦ 10:00 - Presentation of the Social Dialogue Committee and the EU framework agreement for a quality public service in central government administrations (adopted by EUPAE and TUNED in 2012) by Mr. Thierry Le Goff ✦ 10:15 - Background and objectives of the project by Ms Nadja Salson, TUNED coordinator <p>Seminar facilitator : Jacky Leroy, former President of the Federal Public Service Personnel and Organisation, Belgium Chairs: Mr Thierry le Goff, EUPAE representative, France and Ms Britta Lejon, TUNED spokesperson, ST President, Sweden</p>
10:30 – 11:00	<ul style="list-style-type: none"> ✦ Results and conclusions of the EU project on quality services within central government for vulnerable groups (unemployed youth, asylum-seekers and low income pensioners): Ms Raffaella Greco Tonegutti, Project consultant Discussion with participants
11:00 – 11:15	Coffee break
11:15 – 12:45	<ul style="list-style-type: none"> ✦ Debate with Conference participants Raffaella Greco Tonegutti ✦ Presentation of Social Partner's recommendations for discussion with participants EUPAE and TUNED representatives
12:45 – 14:15	Lunch





14:15 – 15:15	<ul style="list-style-type: none"> ✦ Case studies <i>Frédérique Mawet, Director of CIRE, Belgium</i> <i>Roberto Innaella, Employment Service for Youth, Provincia di Torino, Italy</i> ✦ Organisation of 2 working group discussions
15:15 – 15:30	Coffee break
15:30 – 17:30	✦ Working groups session (one multilingual group and one French spoken)
17:30 – 17:45	✦ Conclusion of 1st day
19h30	✦ Dinner

Friday 7 November, Day 2

Time	Sessions
09:30 – 10:00	<ul style="list-style-type: none"> ✦ The EC and quality Public Administration reforms <i>EC representative, DG EMPL</i>
10:00 – 11:00	<ul style="list-style-type: none"> ✦ Reports of working groups <i>Discussion with participants</i>
11:00 - 11:30	Coffee break
11:30 - 12:30	<p>Conclusions on Recommendations <i>Mr. Stefano Pizzicannella, EUPAN Italian Presidency, Director International Relations, Department for Public Administration, Ministry for Simplification and Public administration, Italy</i> <i>For EUPAE, Mr. Thierry le Goff</i> <i>For TUNED Mr. Stelios Tsiakkaros, CFDT Interco Federal Secretary charged with Europe and International, France</i></p>
12:30 - 13:00	<ul style="list-style-type: none"> ✦ Final words and next steps <i>TUNED and EUPAE representatives</i>
13:15	Lunch – end of Conference

